

installationId

8

282nd BSB - Hohenfels

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Child care prices are too expensive. I paid less for civilian child care that was NOT subsidized by the government.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I think that the Army should continue to offer the most broad amount of activities that it can, whatever the monetary costs may be. Just because I do not do certain activities or things, it is nice to know that other people can do them and that they are there if they become available. This survey should not be used to eliminate any programs for the community. Quality of life for Army families is a priority and should include all the current programs available. The Army should be spending money to improve its facilities to the extent that the Air Force does. The post Gym should be a priority for new construction or expansion since the Army does so much to promote physical fitness. The MacGrath facility on Fort Drum should be a standard for a gym throughout the Army.

installationId

8

282nd BSB - Hohenfels

Patron Group

Active Duty

Hear About MWR

Music

REGGAE

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

I do not purchase bowling equipment

Bowl Least Prefer

none

Child Care Prog

ACS Concerns

Overall Comment

The Zone is not being used because it is very boring. Soldiers would rather go off post to have fun instead of being cooped up in a place where they cannot smoke indoors. Furthermore, the place is not very inviting. The food is not good and there is no DJ even if people wanted to dance in there. I have gone in there to hang out with my friends and no one was there to even play music for people to dance to. No CDs for the DJs to play and they have to rely on customers bringing their own CDs.

installationId

8

282nd BSB - Hohenfels

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The Zone Needs Help! We need good evening dining at a sit-down restaurant.

1. I don't smoke are care to be around when people smoke, but I believe there should be smoking in the Zone.
2. There needs to be food--real food--like what is served at Applebees.
3. With the above statement, there needs to be a wait staff. I would suggest pulling from the German community. Wiatresses that the young soldiers will find appealing.
4. Parking needs to be improved. It is hard to make it to the front door from anywhere.

The Zone and the CAC need to work together somehow. I would like to see it more like a student union in a university. Foot traffic is the key.

installationId

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282nd BSB - Hohenfels

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Instead of holding fundraiser to raise mony for youth sports, the prices sholud be lowered. In the states i payed less for two kids than I do for one here, and they got more out of the program in the states. Not only did they get to keep their uniforms they were the right size. here my 6 an 9 year olds get mens sizes.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I feel like it's a burden for them to help me when I go into the facilities. That's why I quit going all together.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR services are an important part of Army life even if not depicted in this survey since I am a single officer at a post that has predominately higher ranking personnel. I would like to see more services catering towards single soldiers. The activities that pop to mind that would serve both are golf and pool.

installationId

8

282nd BSB - Hohenfels

Patron Group

Active Duty

Hear About MWR

I get tasked to work it

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Over my 15 years in the Army, I have learned that MWR over all has merely facilitated over inflated pricing through AAFES. If MWR was truly concerned about the welfare of soldiers, it would put the bulk of the money back into the pockets of soldiers. MWR does very little for my family that we can't do on our own accord. We attend fests off post because they are reasonably priced. This last Fest on Hohenfels was pure robbery. It was so expensive I didn't take my family. However, I find myself habitually asked nicely (Tasked) at work to help raise money for MWR, even though of all the times that I have used MWR related facilities, I've always paid in one form or another anyway. I love to Hunt and fish, but those days in Europe, for an American soldier, are short lived. I don't believe that the outdoorsmen of our Army were adequately represented in the closures of facilities that we love to do. I shoot on Grafenwoehr right now, but it's a german club, so it's far more expensive than it used to be. I greatly enjoy my time overseas in Germany off post, however, I look forward to getting back to the States to where I have choices to go away from AAFES and MWR to be able to better facilitate my free time. The days of the post club in Germany are over. It ended when the gates closed. Few soldiers are dying to go to the club filled with other soldiers no matter what band is playing. Our soldiers will go where the women are.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I think MWR has some very poor senior management here at Hohenfels. The advertisement of activities is incredibly poor. I think that the decision to plan the fest at this time of year was a bad decision. Did anyone look at trends for weather?

Outdoor rec is about the most dissappointing organization onthis post. I have gone in numerous times asking for help on finding out about outdoor activities that I enjoy.... Hiking/ Climbing/ Biking/ Kayaking/ SCUBA to name a few. Everytime I go into that building I don't get anyhelp then have to go off post to find a German who can help me out. Luckily there are several quality outdoor shops in Regensburg and Nurnberg who have been able to at least set me up with the type of activity that I enjoy. Maybe if they would advertise what they can do and then actually give a damn about it then it would become a reliable and community freindly service on post.

Too bad you didn't addrss the issue of whn you close the PX. Maybe the common sense answer is to have it closed on the day the commissary is open. Not on the same day its closed. Then in case some mother who has to get medicine or diapers for thier kid can go to a place and buy the right size. The shoppette carries only 1 or 2 sizes of diapers. And last time I checked there are kids of all ages on post.

installationId

8

282nd BSB - Hohenfels

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

This survey is way too long. Next time break it into about 3 parts and send them out one a month. I lost interest about a third of the way through and didn't take the time to complete it. Some people have other things to do than spend an hour filling out surveys no matter how well intentioned they are.

installationId

8

282nd BSB - Hohenfels

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

Youth Sports

ACS Concerns

Overall Comment

Need a golf course.

installationId	8	282nd BSB - Hohenfels
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Post needs a swimming pool - can be used by all ages for multiple purposes.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The car wash needs to updated with newer equipment. Doesnt clean vehicle thouroughly.
The arts and crafts shop needs more employees.

installationId	8	282nd BSB - Hohenfels
Patron Group	Civilian	
Hear About MWR		
Music		
Golf Most Prefer		
Golf Least Prefer		
Bowl Most Prefer		
Bowl Least Prefer		
Child Care Prog		
ACS Concerns	lack of employee experience and education	
Overall Comment		

installationId

8

282nd BSB - Hohenfels

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Baseball was not mentioned in this survey! I have volunteered to coach baseball for the past three years. Not once, was any BSB or ASG command representative at any tournament play nor was there any representative at our regular season games (not even home games). No command emphasis is placed on baseball and the children suffer for it. More emphasis needs to be placed on junior and senior level baseball on this installation. There should also be an officials clinic offered on post for baseball and softball. The only one offered near us is in Graf. Too far to travel. If you want to keep volunteers interested in helping the children, then they need to be treated well.

installationId

8

282nd BSB - Hohenfels

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The MWR program at the 282nd BSB could be much better if additional funding was available. Due to funding shortfalls many programs have been cut back or no longer are available. It is a shame that so many programs have suffered due to this problem. we are at a remote location and should be able to take better advantage of MWR programs. The MWR staff are excellent and do the best they can with the funding and employees that they have.

installationId

8

282nd BSB - Hohenfels

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

I don't buy bowling equipment. I use what they hav

Child Care Prog

ACS Concerns

Overall Comment

I think the post does a nice job of offering a variety or services. Arts and Crafts needs to offer more classes and different materials. If the posts that are within our own AsG can offer them, why can't we? Also, it'd be nice if we had more selection in terms of the aerobics/fitness classes offered.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The Food at the Zone is so bad, because it is not consistently cooked.
sometimes it is burned, sometimes it is soggy, sometimes it is really raw.
the quality of the Food needs to be increased dramatically to make it
worth while. Probably no one goes voluntarily.
some folks go to the Zone because they have no car, but most avoid it.
Snow ski trips and snow board trips should always have a travel day
multiple nights in a hotel, a 2 or 3 day pass, and then a travel day back.
horse back riding trips would be nice if they they were local and quick.
computer game tournaments with say Unreal Tournament and/or 1942 would be cool
you could allow folks to bring their own computers, mouse and keyboards, and
MWR provide monitors and the ethernet lan.

installationId

8

282nd BSB - Hohenfels

Patron Group

Civilian

Hear About MWR

Music

NONE

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

THANKS AND GOOD LUCK.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see the Automotive shop hold extended hours on the weekend, from 0800-2000. This would give people enough time to get everything done at once rather than having to come back weekend after weekend. Most people work during the week, so making it to the garage is difficult. On the weekend, it is only open from 1000 until 1700. There is a line waiting for the garage to open. If they would open earlier, perhaps more people could get done what needs to be done. I am afraid that here at Hohenfels, German-run MWR facilities are only open when the employees want them to be open, not when users want them open. This is not a way to help welfare if a soldier is not allowed to fix his car in his own garage, but the facilities on post are closed when he is available.

installationId

8

282nd BSB - Hohenfels

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Have not used

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

NO Comment

Have been very dissappointed with MWR and ACS at this installation

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Why couldn't they just move Popeye's to the location that Robin Hood is in, instead of closing it. Nobody went because it was too far out of the way. You can't hide it and then wonder why they didn't succeed.

The Zone could offer much more than it does. This is the first installation I have been to that where the club doesn't make money. You have a post full of single soldiers in walking distance of a club that is always empty. The solution, they need to allow LN females on the installation to go to the club. Also, my spouse belongs to an organization on post that has offered very successful events at the Zone, however MWR takes the majority of the profits, so they just go off post. I suggest MWR work with these organizations instead of merely concentrating on the bottom line. Their business would improve greatly. The blue chairs with the arms in the Zone are very uncomfortable. The food has improved greatly, but it's still too expensive when you compare it to eating at the DFAC and off-post. The quality and taste is not worth the price. It would be nice if there was a place for lower enlisted soldiers to take their families on-post to eat dinner. Their only option is the food court. A nice Sunday brunch would be nice. Maybe we could have a vendor that sells roasted chickens like in Vilseck.

The tours are always cancelled prior to the trips and usually there is no tour guide. They just take you there and drop you off. Short local trips would be nice as well. The reason HCSC is so successful with their trips is because they use a quality service and their marketing is great.

installationId

8

282nd BSB - Hohenfels

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

no comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like it if the Car Wash in Hohenfels, Germany would go back to accepting quarters is is really a hassel for me to buy tokens at 1 dollar each when my truck might only need 3.25 to wash it now I have to pay 4 dollars to wash it. Then on weekends I have to go buy tokens only when they are open to sell them and I can only buy 4 at a time. I don't know why they changed these machines I guess it is just an other way to get a little more money out of us. This service should be to benefit the families not make it harder for them. It is such an inconvienece to have to go and hunt down tokens when I have to wash my vehicle espicially when one place is closed I have to go to the other side of post to get the tokens so, by that time I don't want to wash my vehicle after all and just wash it off post. They should have left it the way it was using quarters if they wanted a change they should just put in a money changer.

installationId

8

282nd BSB - Hohenfels

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

don't buy bowling equipment

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

First of all, when MWR decided to put in place the no smoking rule in their facilities, they greatly reduced the number of patrons in clubs, such as The Zone. Here in Germany, where smoking is allowed in local gasthausen and gasthofen, many people opt for the off post restaurants/bars/clubs, because they can smoke. This has greatly hurt The Zone, in my opinion. I support no smoking in all other MWR facilities, but in the clubs it is a part of the atmosphere. MWR could greatly increase their funds and patronage here at CMTC by building a swimming pool.